Appendix 2

## LGO – DETAILED INVESTIGATIONS – LANCASHIRE DISTRICT COUNCILS

|               | Detailed investigations |            | % of Complaints Unhold |
|---------------|-------------------------|------------|------------------------|
|               | Upheld                  | Not upheld | % of Complaints Upheld |
| Wyre          | 3                       | 0          | 100.0%                 |
| Ribble Valley | 4                       | 3          | 57.1%                  |
| Preston       | 1                       | 1          | 50.0%                  |
| Lancaster     | 3                       | 3          | 50.0%                  |
| Chorley       | 1                       | 2          | 33.3%                  |
| Pendle        | 1                       | 2          | 33.3%                  |
| Rossendale    | 1                       | 4          | 20.0%                  |
| Burnley       | 0                       | 2          | 0.0%                   |
| Fylde         | 0                       | 2          | 0.0%                   |
| South Ribble  | 0                       | 2          | 0.0%                   |
| Hyndburn      | 0                       | 8          | 0.0%                   |
| West Lancs    | 0                       | 6          | 0.0%                   |